



USER'S MANUAL Part 2

Trimline® Caller ID Telephone 260



**REVISED
DRAFT
4/24/02**



For Customer Service Or Product
Information, Visit Our Website At
www.telephones.att.com

Please also read
**Part 1 — Important
Product Information**

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BEFORE YOU BEGIN

About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service available from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can also use this product with regular Caller ID service, or with no Caller ID services.

There are fees for Caller ID services, and they may not be available in all areas.


Depending on your service, you may see the caller's number, or the caller's name and number. This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment. The time and date are sent by the service provider along with the call information.

BEFORE YOU BEGIN

About Home Area Code and Local Area Codes

Always program your home area code, and, if you need them, up to four local area codes (see “Set Home Area Code” and “Set Local Area Codes” on pages 11 and 12). Programming these area codes changes how numbers are displayed in the call history, and allows for correct operation of the Display Dial feature.

Refer to the chart below to determine whether you will need to program Local Area Codes after you install your phone.

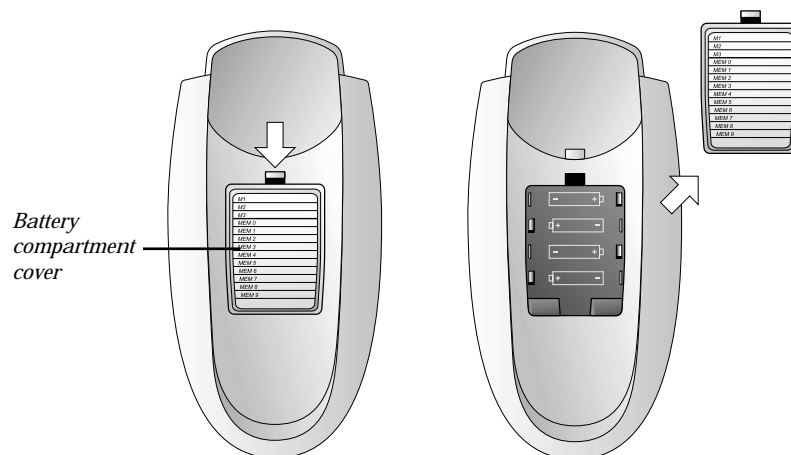
| If you dial... | For... | Then, in Steps 2-4 on page 12 |
|--|---------------------------------------|--|
| 11 digits ( + area code + phone number) | All calls outside your own area code | Make no entry |
| 10 digits (area code + phone number) | Some calls outside your own area code | Enter area codes that do not require a “1” |
| 10 digits (area code + phone number) | All calls within your own area code | Enter your own area code |

INSTALLATION

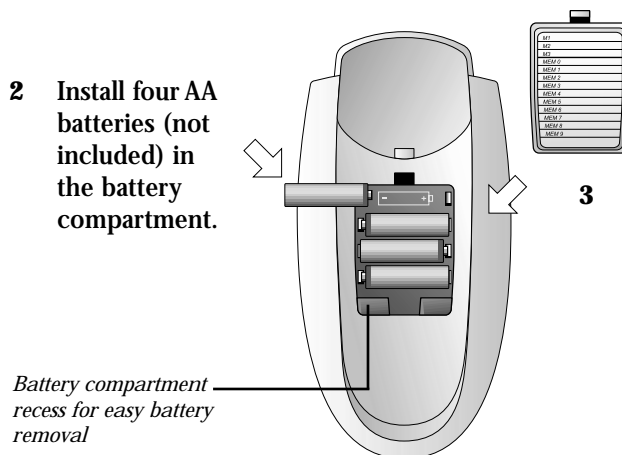
Battery Installation

This telephone requires four AA batteries (not included) in order for the Caller ID with Call Waiting, Memory, and New Call light to work. For best results use alkaline or heavy duty batteries

- 1 Press on the tab to remove the battery compartment cover.



- 2 Install four AA batteries (not included) in the battery compartment.



- 3 Replace the battery compartment cover by aligning the bottom tabs on the cover with the slots on the base and snapping into place.

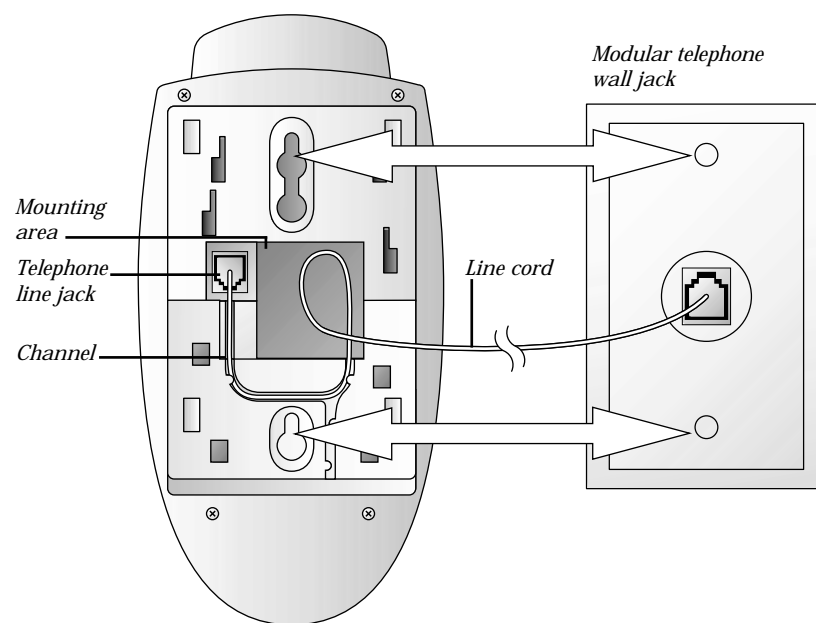
NOTE: Once the batteries are installed, the screen will show 12:00 and the clock will begin to run. The clock will be reset to the correct time when the first Caller ID data is received.

INSTALLATION

Telephone Installation

Wall Installation

- 1** Plug one end of the line cord into the telephone line jack.



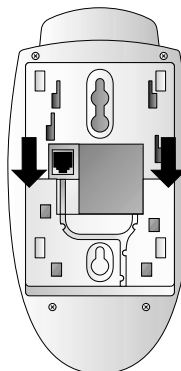
- 2** Feed the line cord into the channel and wind it around and out of the mounting area as shown.
- 3** Connect the other end to a telephone jack not controlled by a switch.
- 4** Mount the phone on the wall as shown, then continue with the steps in "For Table/Desk and Wall Installation" on page 7.

INSTALLATION

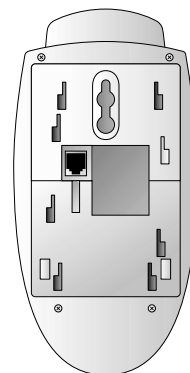
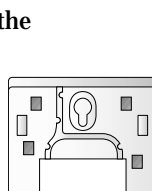
Table/Desk Installation

1 Reposition mounting adapter on the base to table/desk position.

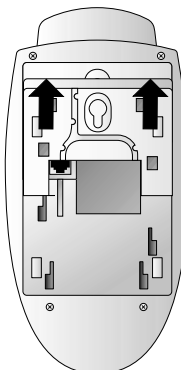
- a) Remove mounting adapter from the base by pressing down with your thumbs as indicated by the arrows.



- b) Turn mounting adapter so that the channel is up top as shown.

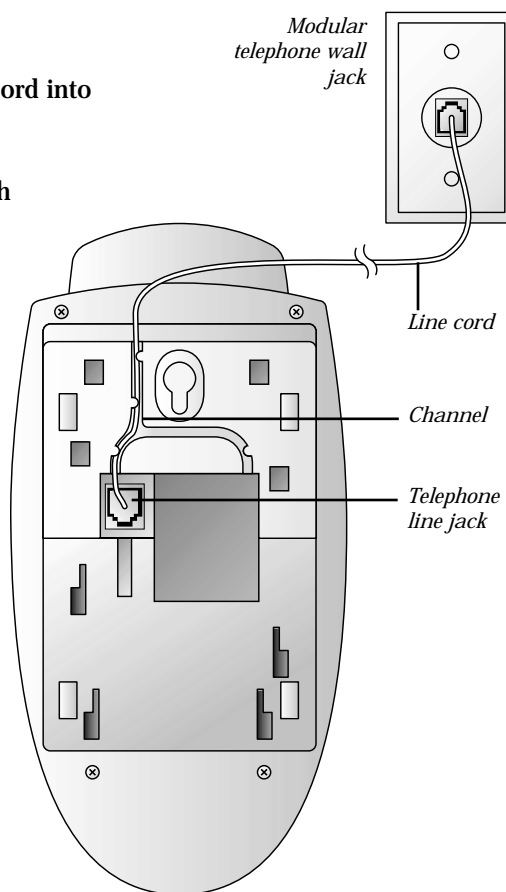


- c) Replace mounting adapter on base by aligning it as shown and pushing up with your thumbs as indicated by the arrows.



INSTALLATION

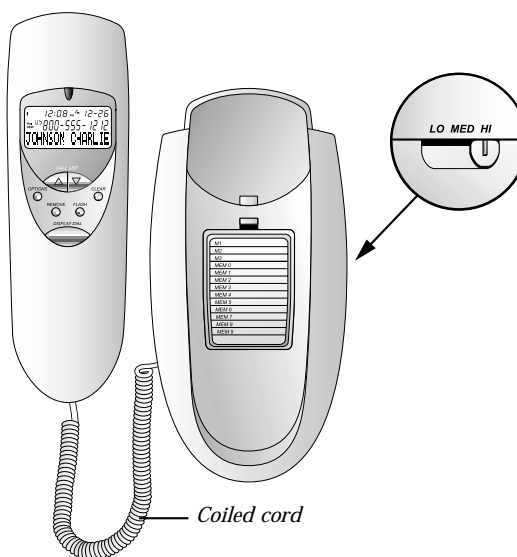
- 2** Plug one end of the line cord into the telephone line jack.
- 3** Feed the line cord through the channel as shown (so the phone will sit flat).
- 4** Connect the other end to a telephone jack not controlled by a wall switch, then continue with the steps in “For Table/Desk and Wall Installation” on page 7.



INSTALLATION

For Table/Desk and Wall Installation

- 1 Plug the coiled cord into the jack on the base. Plug the other end into the handset, then hang up.
- 2 Lift the handset and listen for a dial tone. If you can't hear a dial tone, see **IN CASE OF DIFFICULTY**.
- 3 Set **RINGER** switch to **LO**, **HI** or **OFF**. If the **RINGER** switch is set to **OFF** you will not hear this phone ring when you have an incoming call.



Your phone will work immediately after installation using the default feature settings (see Feature Settings Summary on next page). You can make and answer calls as soon as the phone is connected to a telephone jack, but you must install the batteries for the screen, Caller ID features and memory to work (see “Battery Installation”).

NOTE: If you subscribe to Caller ID services from your local telephone service provider, you must follow the instructions in “Set Home Area Code” on page 11 for your phone to properly recognize and dial calls, and you may need to follow the instructions in “Set Local Area Codes” on page 12.

FEATURE SETTINGS

Feature Settings Summary

NOTE: The features are listed in the order they appear the first time you setup your new phone. The order changes after the initial setup, but the procedure for the setting for each feature remains the same.

Default settings are marked with an asterisk (*).

| Option: | Choice: |
|--|--|
| WHICH LANGUAGE ENGLISH* ESPAÑOL FRANÇAIS | Choose whether the display appears in English, Spanish, or French. |
| CONTRAST 1 2* 3 4 | Adjust screen lighting to a comfortable level, from 1 (light) to 4 (dark). You may need to adjust Contrast differently for table/desk or wall installation. |
| SET HOME AREA CODE HOME AREA CODE? | Set the unit to recognize calls from your area code. |
| SET LOCAL AREA CODE(S) LOCL AREA CODE? | Program up to four area codes that do not require dialing a "1" before them. |
| CALL HISTORY ALL CALLS* NO CALLS UNANS. CALLS | Choose how incoming calls are displayed. The screen displays all calls received, in order. The screen displays no call history. The screen displays only those calls you (or an answering system) did not answer. |
| REPEATED CALLS COMBINED* SEPARATE | Choose how repeat calls are stored and displayed. Repeat call information is combined with the original call information. The time/date reflect the most recent call. Repeat calls are listed separately. |

FEATURE SETTINGS

Feature Settings Summary (Continued)

| Option: | Choice: |
|-----------------|--|
| CALL LIST ORDER | Choose in what order calls are displayed. |
| NEW CALLS* | Unreviewed call information is displayed first. |
| BY TIME | All calls are displayed in the order they were received. |
| CALL WAITING | Set for the kind of service to which you subscribe. |
| ON* | For Type II service (screen displays information about Call Waiting calls). |
| OFF | For Type I service (screen does not display information about Call Waiting calls). |

NOTE: *The time and date will be set automatically when Caller ID information is received. You cannot set or change time or date manually.*

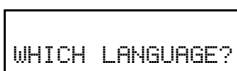
FEATURE SETTINGS

NOTE: The features are listed in the order they appear the first time you setup your new phone. The order changes after the initial setup, but the procedure for setting each feature remains the same.

Language Selection

You can select English, Spanish or French as the language in which your Caller ID information is displayed.

- 1 Press **[OPTIONS]**.



WHICH LANGUAGE?

- 2 Press **[▼]** until the screen displays your language selection.
- 3 Press **[OPTIONS]** to save your selection and move on to set the next feature.

NOTE: To change the display language at a later date, see “Setting Screen Display Options” in the CALLER ID OPERATION section of this manual.

FEATURE SETTINGS

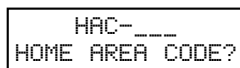
Set Home Area Code

Your own area code is the area code associated with your phone number.

You need to program a Home Area Code so your phone can properly recognize and dial calls.

| If you dial... | For... | Then, in Steps 2-4 |
|--|---------------------------------|--|
| 7 digits (phone number, no area code) | Calls within your own area code | Enter your own area code |
| 10 digits (area code + phone number) — OR — 11 digits (7 + area code + phone number) | Calls within your own area code | Enter 0 0 0 , then follow the directions in "Set Local Area Codes" on page 11 |

- 1 Press **OPTIONS** twice.



HAC-____
HOME AREA CODE?

- 2 Press **▲** or **▼** until the screen displays the first digit of your Home Area Code. **Do not** use the keypad to enter digits.
- 3 Press **DISPLAY DIAL**.
- 4 Repeat **Steps 2** and **3** for the second and third digits of your Home Area Code.
- 5 Press **OPTIONS** to save the Home Area Code. You will not see or hear confirmation of the new Home Area Code, but the screen will prompt you to set the next feature.

FEATURE SETTINGS

Set Local Area Codes

Local Area Codes are area codes associated with other phone numbers for which you must dial the area code, but do not dial “1”. This includes your own area code if you must dial the area code but no “1” to make calls in your own area code.

You can program up to four Local Area Codes.

Do not program area codes for which you must dial a “1”.

| If you dial... | For... | Then, in Steps 2-4 |
|---|---------------------------------------|--|
| 11 digits ([7] + area code + phone number) | All calls outside your own area code | Make no entry |
| 10 digits (area code + phone number) | Some calls outside your own area code | Enter area codes that do not require a “1” |
| 10 digits (area code + phone number) | All calls within your own area code | Enter your own area code |

- 1 Press and release **OPTIONS** until the screen displays:

```

LAC-____
LOCL AREA CODE?

```

- 2 Press **▼** or **▲** until the screen displays the first digit of the first Local Area Code. **Do not** use the keypad to enter digits.
- 3 Press **DISPLAY DIAL**.
- 4 Repeat **Steps 2** and **3** for the second and third digits of the first Local Area Code.
- 5 Press **DISPLAY DIAL**.
- 6 To program another Local Area Code, press **DISPLAY DIAL** until the screen displays:

```

LAC2-____
LOCL AREA CODE?

```

- 7 Repeat **Steps 2–5** to enter the digits of the next Local Area Code.
- 8 Repeat **Steps 6** and **7** to program a third and fourth Local Area Code.

FEATURE SETTINGS

Display Screen Options

You can customize how the features of this product work.

- 1 Press and release **OPTIONS** until the screen displays the option you want to set.
- 2 Press **▲** or **▼** until the screen displays your selection.
- 3 Press **OPTIONS**.

This sets your selection and automatically moves you to the next option. The unit returns to standby unless you make a selection within 30 seconds. When you finish setting options, wait 30 seconds for the unit to return to standby, or press **CLEAR** to exit feature setup.

Call History

You can choose how incoming calls are stored and whether they are displayed.

- | | |
|--------------|--|
| ALL CALLS | The screen displays all calls in the order they were received. |
| NO CALLS | The screen displays no call history. |
| UNANS. CALLS | The screen displays only those calls you did not answer. |

Repeated Calls

You can choose how repeat calls are stored and displayed.

- | | |
|----------|---|
| COMBINED | Repeat call information is combined with the original call information. The time/date reflect the most recent call. |
| SEPARATE | Repeat calls are listed separately. |

Call List Order

You can choose in what order calls are displayed in call history.

- | | |
|-----------|--|
| NEW CALLS | Unreviewed call information is displayed first. |
| BY TIME | All calls are displayed in the order they were received. |

FEATURE SETTINGS

Call Waiting

Set for the kind of Call Waiting service to which you subscribe.

ON For Type II service (screen displays information about Call Waiting calls).

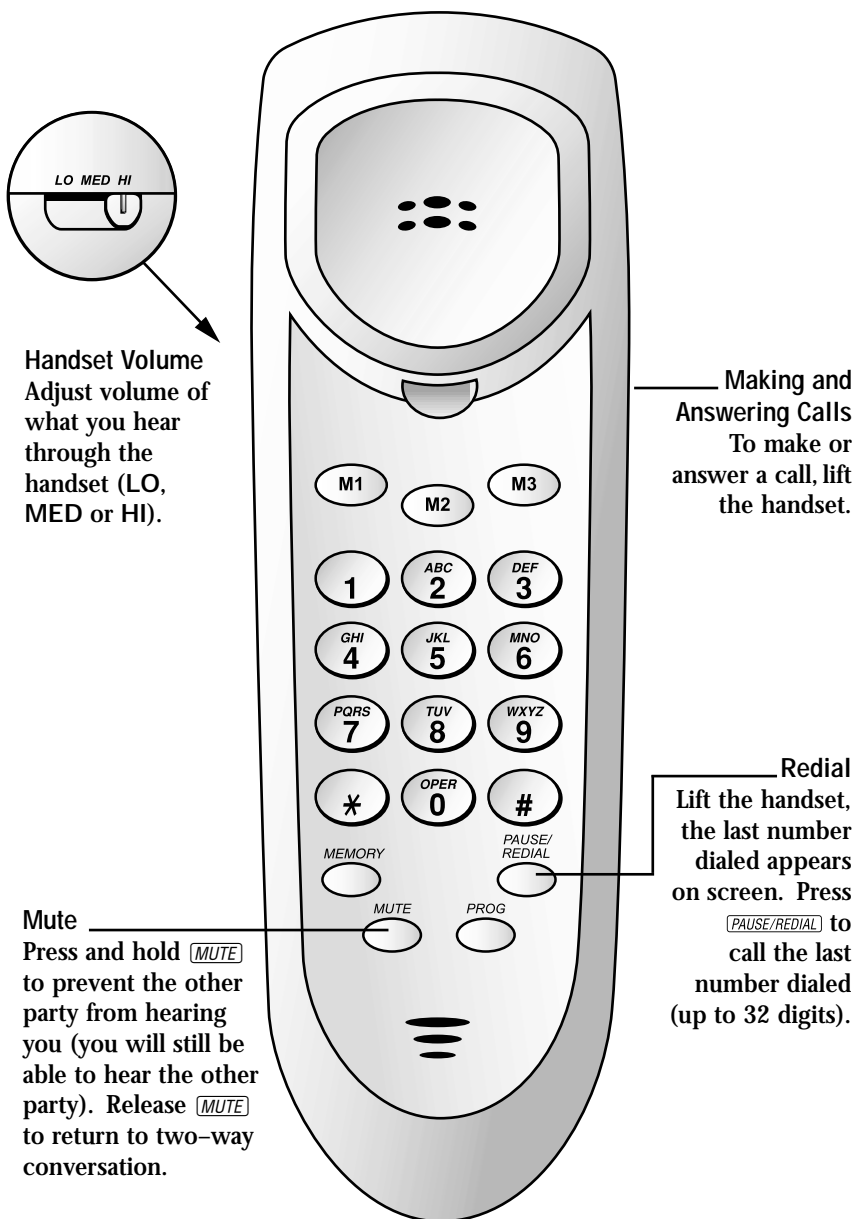
OFF For Type I service (screen does not display information about Call Waiting calls).

Set Contrast

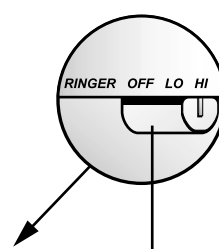
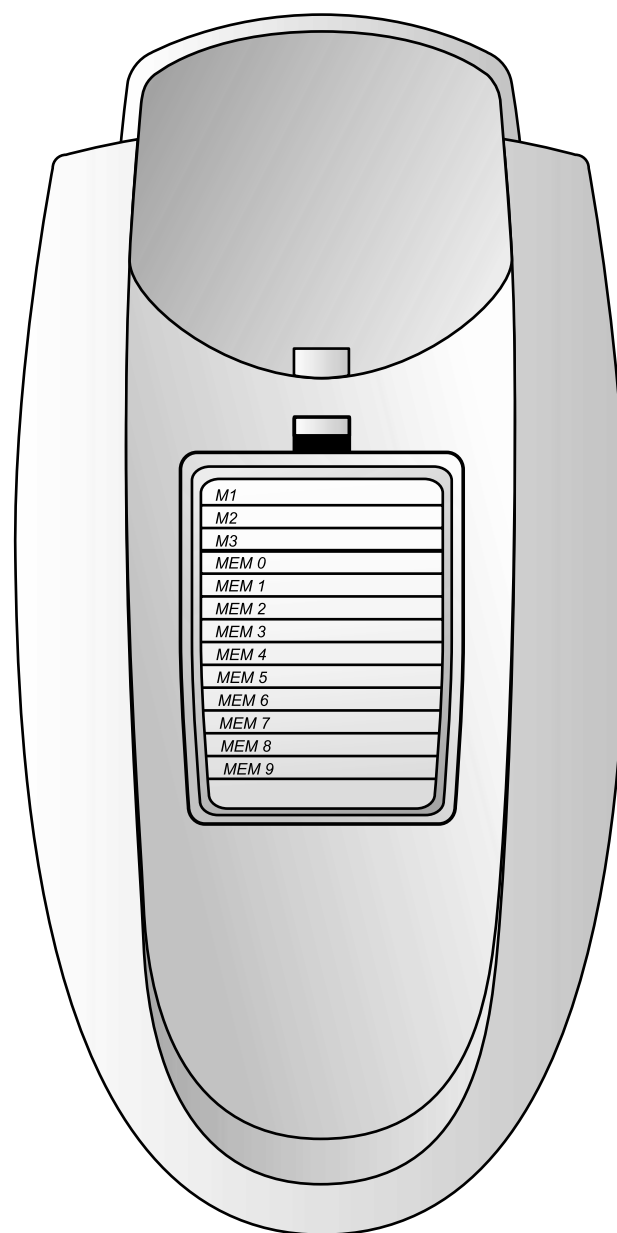
Press  or  to adjust screen lighting to a comfortable level, from:

1 Light
to
4 Dark

TELEPHONE OPERATION



TELEPHONE OPERATION



RINGER Volume
Adjust how loudly the phone rings. If the RINGER switch is set to OFF, this phone will not ring when you have an incoming call.

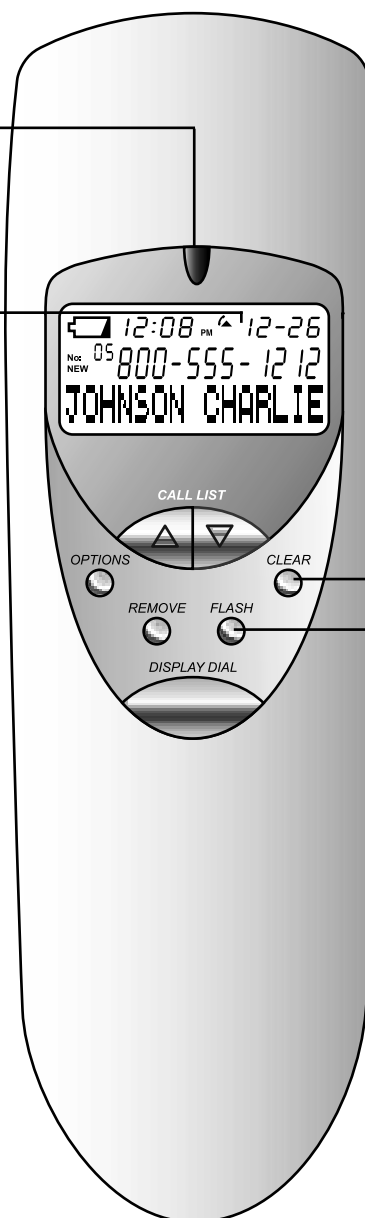
TELEPHONE OPERATION

New Call Light

This light flashes when you have unreviewed call information in the call history.

Line Status Indicator

Flashes when you are receiving a call. Remains steady when this phone or another phone on the same line is in use.



Clear

Press to exit dialing, to exit storing a number in memory, to exit call history or at any time to return to the idle screen without saving any changes.

Flash/Call Waiting

When you receive a call waiting signal, press **FLASH** to put your current call on "hold" and connect to the new call. Press **FLASH** again to return to the first call.

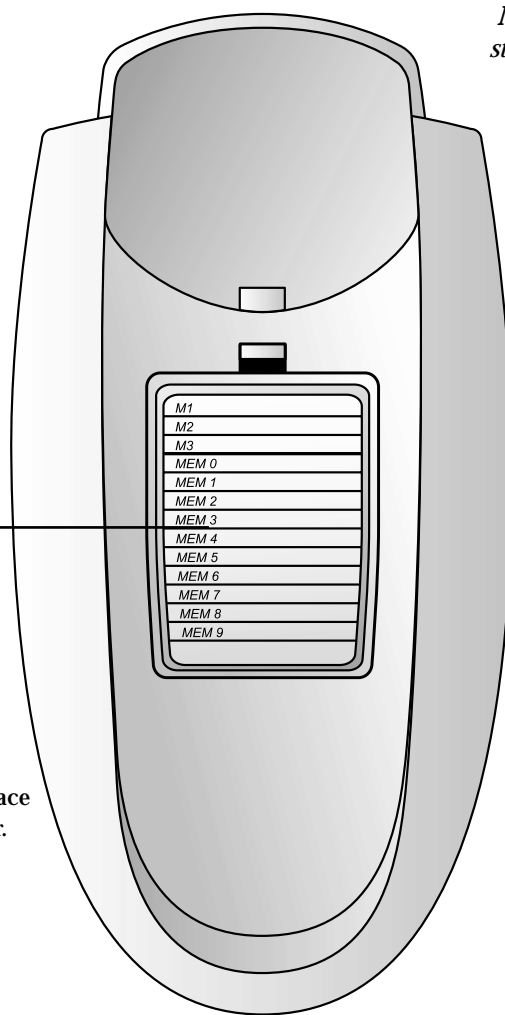
Also use **FLASH** to activate other phone company subscriber services such as 3-Way Calling.

TELEPHONE MEMORY

This telephone can store 13 telephone numbers, each up to 24 digits long. You can dial numbers stored in memory by pressing one or two buttons.

NOTE: Numbers stored in memory will be lost if the phone is unplugged from the line jack and there are no charged batteries installed for more than 2.5 hours.

Directory Card
Lift the plastic cover off the directory card to write the numbers (or names) stored in telephone memory on the card. Then, replace the plastic cover.



TELEPHONE MEMORY

Two-Touch Dialing

For two-touch dialing:

- 1 Lift the handset.
- 2 Press and release **MEMORY**, then press the number button (0-9) where the memory number is stored. The number appears on screen as it is dialed.

Storing Memory Numbers

- 1 Lift the handset.
- 2 Press and release **PROG**.
- 3 Dial the telephone number (up to 24 digits)

— OR —

Press **PAUSE/REDIAL** to store the last number dialed from this phone.

- 4 For one-touch dialing, press and release the memory button where you want to store the number (locations **M1**, **M2**, and **M3**)

— OR —

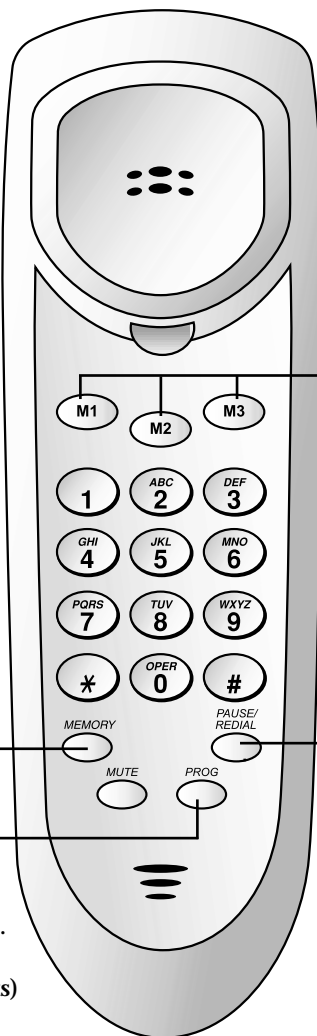
For two-touch dialing, press **MEMORY**, then press the number button (0-9) where you want to store the number.

NOTE: Press **CLEAR** on the back of the handset while storing a memory number to exit programming.

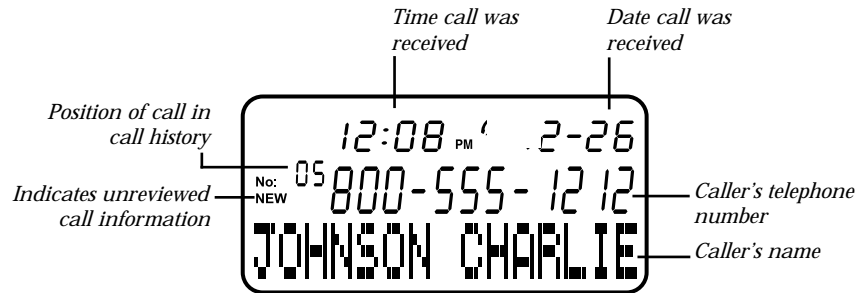
One-Touch Dialing
For one-touch dialing, lift the handset and press the memory button. The number appears on screen as it is dialed.

Storing a Pause in a Memory Number
Press and release **PAUSE/REDIAL** once to store a 2.5-second pause in the dialing sequence, twice for a 5.0-second delay, three times for a 7.5-second delay.

NOTE: Each 2.5 second pause counts as one digit when storing numbers in telephone memory.



CALLER ID OPERATION



About Caller Identification

When the first call is received, the unit sets the current time and date automatically (you cannot set them), and resets them each time a new call comes in. The unit automatically adjusts for daylight savings time. When not in use the unit displays the current date/time, number of new calls received since the last review of memory, and number of reviewed calls in call history (up to 99).

For each call that comes in, the screen displays the following information between the first and second rings:

- Your caller's name (15 letters are sent by your telephone company);
- The caller's area code and telephone number (the area code is not displayed if it is programmed as the Home Area Code);
- The time and date of the call; and
- The position of the call in call history.

If you answer a call before the information appears on the screen, it will not be in the call history.





CALLER ID OPERATION

Call History

This product assigns each incoming call a number from 1 to 99. The most recent call will have the highest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information.



Reviewing Call History

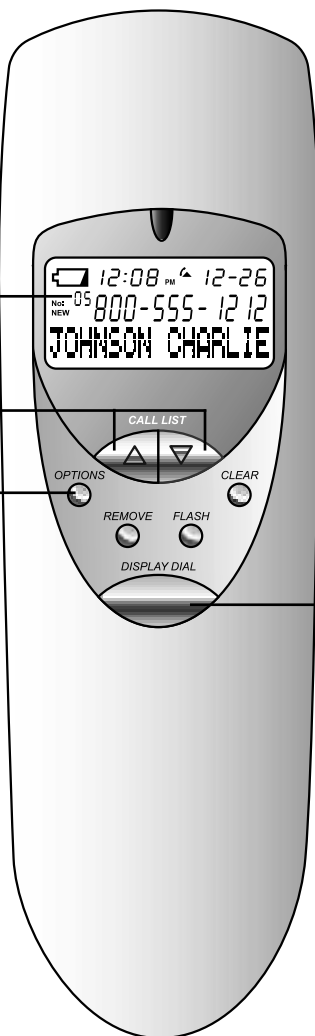
The screen displays call information for about 30 seconds after it has been received.

- 1 Press  to review the most recent call.
— **OR** —
Press  to review the oldest call.
- 2 Press  or  to scroll through call history. When you reach the end of call history, the screen displays **END OF LIST**, then begins again.

Display Dial Options

You can check or change the way a number in call history is dialed.

- 1 Press  or  until the screen displays the number you want to call.
- 2 Press **DISPLAY DIAL** to make the call
— **OR** —
Press **OPTIONS** to scroll through choices for dialing the number (without a “1,” or with a “1” followed by the area code).





Display Dial

Dial a displayed phone number while reviewing calls in call history.

- 1 Lift the handset.
 - 2 Press and release **DISPLAY DIAL**. The screen displays the number being called. If the screen displays **ERR**, the present number cannot be dialed.
- You cannot use this feature to dial **PRIVATE** or **UNKNOWN** calls.

CALLER ID OPERATION

Storing a Call Record into Memory



- 1 Press  or  to display the call record you wish to store in memory.
- 2 Press **PROG**.
- 3 For one-touch dialing, press and release the memory button where you want to store the number (locations **M1**, **M2**, and **M3**)

—OR—

For two-touch dialing, press **MEMORY**, then press the number button (0-9) where you want to store the number.

Removing Call Records from Call History

Removing a Specific Call Record

- 1 Press  or  to display the call record you want to remove.
- 2 Press and release **REMOVE** to remove the displayed number from call history.

Removing All Calls

- 1 From the idle screen press and release **REMOVE** until the screen displays (approximately 1.5 seconds):



REMOVE ALL?

- 2 Press **REMOVE** again to remove all calls. The screen returns to the idle screen.

NOTE: Once a call is removed from call history, it cannot be retrieved.

Setting Screen Display Options

You can customize how the Caller ID features of this product work.

- 1 Press and release **OPTIONS** until the screen displays the option you want to set.
- 2 Press  or  until the screen displays your selection.
- 3 Press **OPTIONS**.

This saves your selection and automatically moves you to the next option. The unit returns to standby unless you make a selection within 30 seconds. When you have finished setting options, wait 30 seconds for the unit to return to standby. (See “Feature Settings Summary” in the FEATURE SETTINGS section of this manual for a list of display options.)

CALLER ID OPERATION

Display Screen Messages

| Screen Displays: | When: |
|------------------|--|
| PRIVATE NAME | The other party is blocking name information. |
| PPP | The other party is blocking number information. |
| PRIVATE CALLER | The other party is blocking name and number information. |
| UNKNOWN NAME | Your phone company is unable to receive information about this caller's name. |
| UUU | Your phone company is unable to receive information about this caller's number. |
| UNKNOWN CALLER | Your phone company is unable to receive information about this caller's name and number. |
| EXTENSION USED | An extension phone on this line is being used, so call information cannot be received. |
| ERR | There is a problem with Caller ID transmission from the telephone company. |

IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below. For Customer Service, visit our website at www.telephones.att.com or call 1 800 222-3111. **Please retain your receipt as your proof of purchase.**

No Dial Tone

- Make sure all plugs are connected properly. Inspect the line cord connections at the modular jack and at the telephone. Also inspect the coiled handset cord connections at both ends.
- Unplug the telephone and connect it to another modular jack. If it still does not work, and other telephones in your home are working, the problem is with this telephone.

Telephone Does Not Ring

- Make sure the RINGER switch is not set to OFF.
- If there are several other telephones on the same line, try disconnecting some of the other telephones. Having too many telephones connected can also create problems such as low ringer volume or impaired sound quality during calls.

Difficulty Storing Numbers in Memory

- Make sure you are pressing the correct sequence of buttons for storing numbers.
- If you are interrupted by a recorded announcement telling you to hang up or by a loud buzzing noise, hang up and try to enter the number more quickly.
- Try calling the number you want to store in memory. When the call is ended, press **PROG**, **PAUSE/REDIAL**, then a one-touch button (**M1**, **M2** or **M3**) **or** **MEMORY**, and a memory location (0-9).
- If someone lifts an extension phone while you are storing numbers in memory, programming might be interrupted. Make sure all extensions are on hook while storing numbers in memory.

IN CASE OF DIFFICULTY

New Call Light Stays On

Make sure you have reviewed all calls.

New Call Light Does Not Go On

- Make sure you have installed four AA batteries.
- Replace old batteries with four new ones.

Screen is Blank

- The screen is blank until you receive a call.
- Make sure all line cords are correctly connected.
- Make sure you have installed four charged AA batteries.
- You must subscribe to service from your local phone service provider to see call information on the screen (see “About Caller Identification” in BEFORE YOU BEGIN).

Screen Displays Extension Used, and None Are

Check all line cord connections.

No Caller ID Information While on a Call

- Make sure your service provides Caller ID information while you are on a call. This is sometimes known as “Caller ID on Call Waiting,” or “Type II Caller ID.”
- Make sure you have the Call Waiting feature on this phone set to ON (see “Display Screen Options” in FEATURE SETTINGS).
- The phone cannot display the information if another phone on the same line is in use. Make sure all extensions are on hook.
- Make sure you have installed four charged AA batteries (see INSTALLATION).
- Replace old batteries with four new ones.